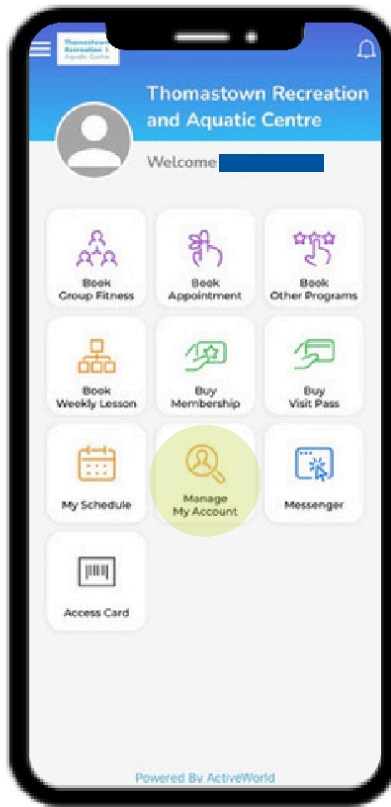


ACTIVeworld

SUSPENSION GUIDE

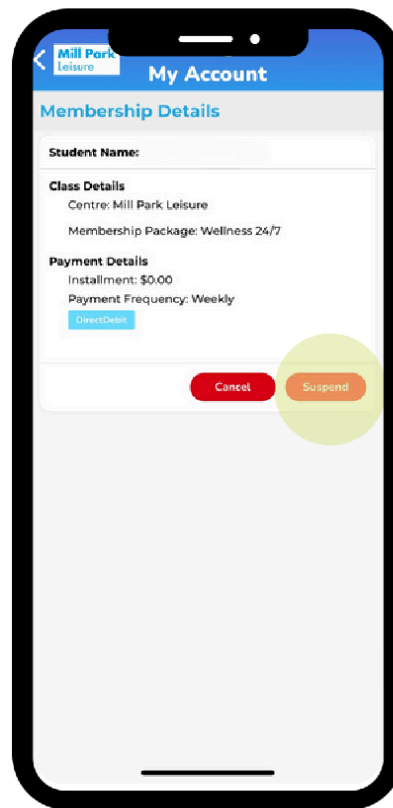


1. OPEN ACTIVeworld APP

- Go to home Screen
- Select 'Manage My Account' icon

2. SELECT SUSPENSION

- In 'My Account' screen, select 'Suspension'



3. COMPLETE SUSPENSION DETAILS

- Complete all fields in 'Suspend Account' screen
- Note restrictions and suspension fee applicable
- Click 'Confirm' to confirm your suspension request

